

## SHOPPING CENTERS & OFFICE BUILDINGS

Information system Chastia FM and Chastia Helpdesk provides a complex solution proven in practice, for the complete technical and economical maintenance of a property.

Chastia FM is a CAFM/CMMS/CIFM/CIS/GIS system of the evidence of properties, premises, rental units and technical facilities, their administration, operation and maintenance.

The system is fully modular and it enables us to adjust it very easily to your needs in the field of Property and Facility Management.

- CAD drawing documentation
- Registry of the rental units
- Bulk invoicing and billing
- Budgeting
- Wide reporting of Property and Facility management
- Property and Facility maintenance
- Helpdesk
- Client zone



The system **Chastia FM** provides fully integrated and complex system for property administration. It helps to centralize the data and to automate the workflow, so the property administrators can work more effectively, decrease the operating costs the properties and keep the successful operation of the shopping center.

Implementation of the information system **CHASTIA FM** **decreases the costs and increases the effectivity** of the administration of a property.



## TECHNICAL DESCRIPTION

The base of the solution is to centralize the data, search effectively and quickly the information about the property management in the database or directly in maps and drawings. You will find all relevant information about properties or facilities very easily from all moduls solutions.

**drawing (CAD) documentation** and its connection to database

passport of the property with online connection to a drawing documentation

**area administration (m<sup>2</sup>)** - rental units, offices, warehouse facilities and parking places with the connection to CAD drawing administraction

## PROPERTY MANAGEMENT

### ADMINISTRATION OF RENTAL AGREEMENTS

The System Chastia FM enables simple generation and preparation of rental agreements based on editible document templates (compatible with MS Word).

### BULK INVOICING

The System Chastia FM automates and simplifies the bulk invoicing and billing of a property. It enables bulk or individual invoicing of any service or the energy:

- rent
- service charges
- marketing
- energies (water, electricity...)
- turnover rent
- re - invoicing
- billing

All types of the documents , invoices can be simply send via **email** with the possibility of attaching the **electronic signature** and „PAY by square“ **QR code** for simple and fast payments by mobile devices.

The system also supports any form of invoicing according to appropriate legislation:

- advance invoices
- installment calendars
- common invoices
- settlement invoices
- credit notes and debits

**Connection to accounting systems** – is guaranteed – e.g. SAP, ABRA, FEIS, Dynamics NAV, Dynamics AX, SPIN, etc.

### PARAMETERS OF THE SHOPPING CENTRE

The system is ready for registration and work with the shopping centre parameters for successful invoicing and detailed reporting.

- Rental turnover
- The number of visitors

### TRACKING THE CLAIMS, PENALIZATION , REMINDERS

The important part of **financial stability** of the company and economical health of the object is the easy administration and tracking of the claims and automatization of generating the default reminders.

- automatic tracking of the claims
- automatic generation and sending of the reminders
- penalty calculation and generation of penalty invoices
- automatically generated debt report

### BUDGET AND FORECAST

Creation of budgets and forecasts with increased accuracy is very simple, transparent and fast.

- preparation of cost and revenue budget forecasts
- monitoring of the implementation budgets

### AUTOMATED REPORTING, CONTROLLING

**Decreased costs and increased effectivity** of a property administration as well as **operational and financial health of administrated portfolio** will be objectively appreciated thanks to detailed and automated reporting.

- automatic generation of Rent Roll and Tenancy Schedule
- monitoring the occupancy of rented premises
- overview monitoring of budget drawing in real – time
- overview monitoring of credits
- billing budget and receivables report in real – time report
- overview comparison of the cost and profit
- monitoring of financial indicators
- KPI reporting

### CLIENT ZONE FOR A TENANT AND HELPDESK – WEB PORTAL

Provide a **simple web access** to the information about rented premises to your tenants, display **the invoices, the state of the payments**. Tenants enter their requests about maintenance of their premises in the client zone and this way they effectively communicate with the administrator.

## ENERGY MANAGEMENT

Energy management, that secures quality monitoring of energy usage, their budgeting, evaluation and with the help of Monitoring and Targeting method helps you to find the possibility of savings and their **quantification in technical and economical units**.

## TECHNICAL FACILITY MANAGEMENT

Administration of **planned activities, maintenance, inspections, revisions, calibration of gauges, trainings**, etc. is a piece of cake in case of Chastia FM. You are always informed about fulfilling or unfulfilling of the planned tasks, thanks to overview report.

**Chastia Helpdesk** directly in the web browser environment, enables you and your clients fast and simple entering of the requirements for maintenance, approval of requirements, following the elaboration of individual requirements, their costs and invoicing.

## REFERENCES

### FACILITY MANAGEMENT COMPANIES

- BK Group
- DANUBE Facility Services
- ENGIE Services
- Leadec
- Reiwag Facility Services
- STRABAG Property and Facility Services
- VEOLIA

### RETAILS

- EUROVEA Bratislava Shopping Centre
- Aupark Bratislava Shopping Centre
- CityArena Trnava Shopping Centre
- Forum Poprad Shopping Centre
- Galéria Martin Shopping Centre
- BILLA retail stores
- CBA retail stores
- 100+ retail stores

### HOTELS

- 10+ hotels

### ASSET AND PROPERTY MANAGEMENT

- J & T REAL ESTATE
- ARCONA CAPITAL
- ZEITGEIST Asset Management
- CIMEX INVEST
- pension fund management companies

### HOSPITALS

- 30 hospitals in Slovakia
- 12 health centers
- 60+ laboratories

### BANKS

- VUB Slovakia (Intesa Sanpaolo Group)
- Slovenska sporitelna (ERSTE Group)
- CSOB (KBC Group)
- 1000+ buildings

### INDUSTRIES

- Groupe PSA Slovakia (Stellantis)
- Jaguar Land Rover Slovakia
- CONTINENTAL MATADOR RUBBER



Please visit our website [www.chastia.com](http://www.chastia.com) for further references.

We will be pleased to provide further information via email, by telephone or during the personal demonstration of the system.

IT IS BETTER TO SEE IT ONCE THAN HEAR ABOUT IT HUNDRED TIMES!

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